



| Complaint Ref | Date received | GBC/Parish Council | Complainant | Decision | Date of decision |
|------------------------------------|---------------|--------------------------|------------------|--|------------------|
| Complaints received 2019-20 | | | | | |
| STD001354 | 02/05/19 | Calverton Parish Council | Member of Public | Other action – recommendation to Parish Council that the Complaints Policy and Procedure be reviewed and amended to make it clear how a complaint relating to the Clerk to the Council should be dealt with, including who should investigate it | 26/06/19 |

Appendix 1

| Complaint Ref | Date received | GBC/Parish Council | Complainant | Decision | Date of decision |
|----------------------|----------------------|---------------------------|--------------------|--|-------------------------|
| | | | | and, recognising the conflict of interest, who should clerk the meeting and give advice to the councillors. | |
| STD001355 | 02/05/19 | Calverton Parish Council | Member of Public | No further action | 20/06/19 |
| STD001402 | 23/04/19 | Calverton Parish Council | Member of Public | Other action – recommendation to Parish Council that the Complaints Policy and Procedure be reviewed and amended to make it clear how a complaint relating to the Clerk to the Council should be dealt with, including who should investigate it and, recognising the conflict of interest, who should clerk the meeting and give advice to the councillors. | 26/06/19 |
| STD001403 | 23/04/19 | Calverton Parish Council | Member of Public | Not pursued by complainant | N/A |
| STD001635 | 16/08/19 | Calverton Parish Council | Member of Public | No further action | 24/10/19 |
| STD001737 | 29/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 25/10/19 |
| STD001739 | 29/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001740 | 29/09/19 | GBC | Member of Public | Complaint treated as withdrawn | N/A |
| STD001742 | 29/09/19 | GBC | Member of Public | Complaint treated as withdrawn | N/A |

Appendix 1

| Complaint Ref | Date received | GBC/Parish Council | Complainant | Decision | Date of decision |
|----------------------|----------------------|---------------------------|--------------------|--|-------------------------|
| STD001743 | 29/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001744 | 29/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001746 | 29/09/19 | GBC | Member of Public | Complaint treated as withdrawn | N/A |
| STD001747 | 29/09/19 | GBC | Member of Public | Complaint treated as withdrawn | N/A |
| STD001748 | 29/09/19 | GBC | Member of Public | Complaint treated as withdrawn | N/A |
| STD001749 | 29/09/19 | GBC | Member of Public | Complaint treated as withdrawn | N/A |
| STD001750 | 29/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001751 | 29/09/19 | GBC | Member of Public | Complaint treated as withdrawn | N/A |
| STD001752 | 29/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001753 | 30/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001755 | 30/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with | 18/10/19 |

Appendix 1

| Complaint Ref | Date received | GBC/Parish Council | Complainant | Decision | Date of decision |
|----------------------|----------------------|---------------------------|----------------------|--|-------------------------|
| STD001756 | 30/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with | 18/10/19 |
| STD001758(1) | 30/09/19 | GBC | GBC Councillor | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001758(2) | 04/10/19 | GBC | GBC Councillor | No further action | 29/11/19 |
| STD001759 | 30/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001760 | 30/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 25/10/19 |
| STD001761 | 30/09/19 | GBC | Councillor (not GBC) | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with | 18/10/19 |
| STD001762 | 30/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001763 | 30/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to | 18/10/19 |

Appendix 1

| Complaint Ref | Date received | GBC/Parish Council | Complainant | Decision | Date of decision |
|----------------------|----------------------|---------------------------|--------------------|--|-------------------------|
| | | | | deal with. | |
| STD001766 | 30/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001767 | 30/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001768 | 30/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001769 | 30/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001770 | 30/09/19 | GBC | Member of Public | No further action. | 29/11/19 |
| STD001771 | 30/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001772 | 30/09/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001773 | 01/10/19 | GBC | Councillor (not | Complaint treated as withdrawn. | N/A |

| Complaint Ref | Date received | GBC/Parish Council | Complainant | Decision | Date of decision |
|------------------------------------|---------------|--------------------------|----------------------|--|------------------|
| | | | GBC) | | |
| STD001774 | 01/10/19 | GBC | Member of Public | No further action. | 26/11/19 |
| STD001775 | 01/10/19 | GBC | Member of Public | Complaint treated as withdrawn. | |
| STD001778 | 02/10/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001779 | 01/10/19 | GBC | Parish Councillor | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 12/11/19 |
| STD001784 | 04/10/19 | GBC | Member of Public | No further action. | 26/11/19 |
| STD001785 | 04/10/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001786 | 05/10/19 | GBC | Member of Public | Reject Complaint – Not acting in official capacity. Referred to Group Leader to deal with. | 18/10/19 |
| STD001802 | 14/10/19 | GBC | Member of Public | No further action. Referred to Group Leader to deal with. | 26/11/19 |
| STD001897 | 23/12/19 | GBC | Member of Public | No further action. | 14/02/20 |
| Complaints received 2020-21 | | | | | |
| STD002164 | 09/06/20 | Calverton Parish Council | Councillor (not GBC) | Complaint treated as withdrawn | 24/08/20 |
| STD002181 | 22/06/20 | Calverton Parish Council | Member of Public | Complaint treated as withdrawn | 24/08/20 |

Appendix 1

| Complaint Ref | Date received | GBC/Parish Council | Complainant | Decision | Date of decision |
|----------------------|----------------------|---------------------------|----------------------|--|-------------------------|
| STD002182 | 22/06/20 | Calverton Parish Council | Councillor (not GBC) | Complaint treated as withdrawn | 24/08/20 |
| STD002187 | 26/06/20 | Calverton Parish Council | Member of Public | No further action | 21/09/20 |
| STD002207 | 13/07/20 | GBC | Member of Public | Reject Complaint – Not acting in official capacity | 13/08/20 |
| STD002306 | 21/10/20 | GBC | Member of Public | Complaint treated as withdrawn | |
| STD002393 | 07/01/21 | Calverton Parish Council | Parish Councillor | | |
| STD002463 | 02/02/21 | Calverton Parish Council | Parish Councillor | | |
| STD002464 | 02/02/21 | Calverton Parish Council | Parish Councillor | | |
| STD002465 | 31/01/21 | St Albans Parish Council | Member of the Public | | |
| STD002499 | 16/02/21 | Calverton Parish Council | Parish Councillor | | |